



Future Care Modern Slavery Statement

This Modern Slavery Statement is made on behalf of the UK Board of Directors for The Future Care Group. The Modern Slavery Act of 2015 places a responsibility on large employers to have in place processes and systems to eliminate, as far as possible, modern slavery and human trafficking within their supply chains and to provide information on how this is being addressed and managed.

Within the Future Care Group, we have a zero-tolerance approach to modern slavery and human trafficking and are committed to ensuring that we have in place systems to mitigate these risks.

Future Care Group

We currently provide residential, nursing, respite and dementia care services across 18 care homes mainly based in the South-East of England. The Future Care Group is a medium size Group which is comprised of three companies:

- St Cloud Care Limited (SCC)
- Henley Care Management Limited (HCM)
- London Residential Healthcare Limited (LRH)

We rebranded under the Future Care umbrella in May 2019.

Our care homes are purposely built or have been renovated to provide a comfortable environment for our residents in which to live. We are committed to providing our residents with person-centred care using our LIFE approach.

L – Listen

I – Interact

F – Freedom

E – Engagement

As our name alludes to, we have looked to the future and have implemented latest technology and innovation to support the care of our residents from electronic care records to analytics tools and continuously look at new innovations on the market that can help enhance our residents' lifestyle and wellbeing.

Our Values

Care, Comfort, Compassion, and Credibility

Care – Meeting needs with dignity and respect by being who we are

Comfort – Creating a sense of belonging in your home where you feel safe and loved

Compassion – Treating each other with empathy, consideration, and respect

Credibility – Strive every day to be honest, transparent, trustworthy, and professional



Policies and Procedures:

All new members of staff undergo a full induction during which Modern Slavery and Human Trafficking is highlighted. We have a Whistleblowing Policy in place which provides our staff with a safe process to raise any concerns or to report breaches or conflict with our Modern Slavery Statement.

Staff have access to all our internal policies and procedures electronically that they can access at any time. These policies ensure that we are conducting business ethically and transparently.

There is also a 24 hour/weekend on call process in place for staff to use if they have any concerns they wish to discuss, or where guidance is required.

We ensure that rigorous recruitment checks are maintained and that recruitment agency suppliers adhere to the same robust processes.

Our Supply Chain

Our supply chains include: medical consumables, food and drinks, agency labour, waste management, facility maintenance, medical equipment and utilities.

When entering into formal arrangement with suppliers we will review their Slavery statement and continuously seek by public means to detect any indication of slavery or human trafficking.

Due Diligence

Our Procurement Team will monitor via public information our current suppliers to ensure we work with integrity and in an ethical manner.

Relevant potential suppliers will be asked to provide information to us in order for us to assess for any risks before we enter into any agreements with them.

We also monitor the welfare of our staff, inter alia to detect modern slavery issues.

Finally

We are committed to reviewing this statement every year.

On behalf of the Board of Directors,

Arnon Rubinstein
Managing Director

November 2023