

# Terms & Conditions

## Permanent Resident Voucher Offer

- Entitles the user to £750 off after a minimum period of 3 months permanent stay (not including sundries or additional services).
- The voucher must be presented upon check-in along with any other required paperwork.
- The voucher can only be used by privately funded residents.
- Must be redeemed by 30<sup>th</sup> April 2024.

## Respite Voucher Offer

- Entitles the user to £250 off the total price of the stay of at least 2 weeks booked in advance of admission date.
- The voucher must be presented upon check-in along with any other required paperwork.
- Against costed care fee only (not including sundries or additional services).
- Only one respite voucher per booking is allowed for the duration of the offer.
- Can be redeemed once a year.
- The voucher can only be used by privately funded residents.
- Must be redeemed by 30<sup>th</sup> April 2024.
- Once a respite resident converts to a permanent resident (all respite fees paid in advance), the resident will be entitled to use a permanent voucher after 3 months stay.